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Attorney's Docket No. 003924.P005

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Patent Application of:	)		
Mukesh Sundaram et al.	)	Examiner:	Not yet assigned
Application No.: Not yet assigned	)	Art Unit:	Not yet assigned
Filed: Herewith	)		
For: CALL CENTER MANAGEMENT FOR WIRELESS ACCESS NETWORK	Γ΄) ) _) )		
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Assistant Commissioner for Patents Washington, D.C. 20231

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Enclosed is a copy of Information Disclosure Citation Form PTO-1449 together with copies of the documents cited on that form. It is respectfully requested that the cited documents be considered and that the enclosed copy of Information Disclosure Citation Form PTO-1449 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicants.

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Pursuant to 37 C.F.R. § 1.97, the submission of this Information Disclosure Statement is not to be construed as a representation that a search has been made and is not to be construed as an admission that the information cited in this statement is material to patentability.

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X	37 C.F.R. §1.97(b).
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If there are any additional charges, please charge Deposit Account No. 02-2666.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

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Substi	Substitute for Form 1449A/PTO (Modified) (use as many sheets as necessary)		Attorney Docket No.: Application Number: 003924.P005 Not yet assigned				
				First Named Inventor: Mukesh Sundaram		U.S. PTG	
				Filing Date: Herewith			
			U.S.	PATENT DOCUMENTS		7 =	
Exam. Initial*	Cite No.¹	U.S. Patent	Document  Kind Code²  (If known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	
		6,028,925		Van Berkum et al.	2/22/00		
			FOREIG	ON PATENT DOCUMENTS			
Exam. Initial*	Cite No.1	Foreign Pater Office <sup>3</sup> Numbe		Name of Patentee or Applicant of Cited Document	Publication of C	Pages, T <sup>6</sup> columns,	

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Exam. Initial*	Cite No.¹	For Office <sup>3</sup>	eign Patent I Number <sup>4</sup>	Oocument Kind Code⁵ (If known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD- YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	$T^6$

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